

Palm Island

Orpheus
Island
(National
Park)

Service

Directory

Fantome
Island



Great Palm Island

January

2026

Esk
Island

Eclipse Island

Brisk Island



Community Acknowledgement

The Department of Women, Aboriginal and Torres Strait Islander Partnerships and Multiculturalism, (WATSIPM) would like to respectfully acknowledge the traditional owners of the land, the Manbarra people of Palm Island. We would also like to pay our respect to the Bwgcolman people and pay respect to our elders both past and present and acknowledge the many leaders in the community.

Palm Island History

Palm Island, also known as Great Palm Island, or by the Aboriginal name Bwgcolman, is a tropical island with a fluctuating resident community of about 5,000 people. The settlement is named variously Palm Island, the Mission, Palm Island Settlement or Palm Community.

Palm Island is one of 16 Islands in the Palm Island Group. Located 65km north of Townsville in Cleveland Bay.

Palm Island was gazetted as an Aboriginal reserve in June 1914 and in 1918, a cyclone destroyed the Hull River Mission and its remaining inhabitants were sent to Palm Island. This was the first of many transfers which, over the next 5 decades, would see many Aboriginal people and some Torres Strait Islander people removed to Palm Island. There were 3,950 documented removals between the years 1918 and 1972.

Representatives from over 40 tribes were displaced and sent to Palm Island for a variety of reasons including it being used as a prison camp for troublemakers at other locations and the destruction of the Hull River Mission at Tully. More than forty different language groups were sent to Palm, locating their camps in areas to mirror their positions on the mainland. The enforcement of so many tribes living in one place has generally been cited as a major cause of unrest on Palm over the years.

Palm became exile and punishment for Aboriginal and Torres Strait Islander people who disobeyed strict laws or refused to comply with Government policy. During this time people worked for rations and not wages.

The Island's first superintendent, Robert Henry Curry, a returned serviceman, set about establishing control and instructed residents to clear the land, housing himself in a tent on the beach. White residents, schoolteachers, storekeepers, and other staff were housed in 'the white' section, in homes built by Aboriginal residents. Following construction of Mango Avenue by the Hull River people, it was subsequently declared 'out of bounds' to all who were not white, with gates barring access at each end of the road.

Apartheid-like arrangements of space and design extended to the schools, with a 'white school' for the children of officials and 'a Native school' on opposite sides of the road. Children were separated from parents, and women from men, by confinement to dormitories.

By 1919 a jail was established on Palm to confine those who breached the stringent reserve regulations. The authority of Curry and all subsequent superintendents was reinforced by a team of police who

operated as a private military force. 'Speaking out' or practicing Aboriginal culture and languages resulted in disciplinary action and retribution.

By the 1920's Curry had a reputation as a 'benevolent dictator' and a diligent worker. His efforts to establish a football team, movie theatre, brass band and weekly corroborees were widely appreciated.

Yet others felt the force of his domination, with lengthy imprisonments, public humiliations, and floggings of those he perceived as threatening his control. His ultimate punishment was to exile individuals to nearby Eclipse Island with only bread and water and hoping they would slowly starve to death.

People tried to catch fish with their bare hands. Despite shark infested waters, many braved the dangerous channel crossing back to Palm while others made their way to the mainland using improvised canoes.

Conflicts with other white staff and the death of his wife in childbirth, culminated in a breakdown and a rampage by Superintendent Curry in 1930. Having destroyed the main settlement, Curry was shot by an Aboriginal named Peter Pryor, on the orders of white officials.

In 1953 Roy Bartlam, an ex-policeman, was appointed Superintendent. Superintendent Bartlam was renowned for his sadistic and brutal control and enforcement of apartheid. He strictly enforced a morning roll call of all residents on the island. Those who were late were jailed for two weeks. All residents, including the elderly and pregnant women, were forced to work 30 hours per week with rations their only payment. Another grievance during Bartlam's rule was the distribution of rations people were forced to queue for leftovers.

Although wages and apartheid conditions were the major causes of the 1957 strike, the immediate trigger was Bartlam's decision to deport one of the residents, Mr Albie Geia. Mr Geia had committed the offence of disobeying the European overseer.

When Mr Geia refused to leave, the community rallied behind him declaring a strike on June 10, 1957.

For five days the strikers controlled the island. The strike was eventually broken through dawn raids on the homes of community leaders. The men and their families, manacled in leg irons, were led to a military patrol boat. The men remained in chains throughout the journey with guns pointed towards them; the strike leaders were exiled to mainland reserves.

For further information on the History of Palm Island please contact the PIASC office on 07 47 700 200, and they will direct you to the Bwgcolman Knowledge Centre.

http://www.piac.com.au/community_info/history/palm_island_history.php

<http://www.qld.gov.au/atsi/cultural-awareness-heritage-arts/community-histories-palm-island/>

Introduction

The purpose of the Palm Island Service Directory is for community to have access to essential services and to provide an understanding of what services are available to the community of Palm Island.



This directory will be updated on a regular basis. Please email any additions, suggestions or amendments to: tammie.harrison@watsipm.qld.gov.au

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Early Childhood



Palm Island
COMMUNITY COMPANY

Children & Family Centre

ADDRESS:	Reid Lane, Palm Island, Qld 4816
PHONE:	47 914035
CONTACT:	Hailey Wetzel Email: hwetzel@picc.com.au Mobile: 0477153946
OPERATING HOURS:	8:30am – 5pm Monday to Friday Excluding public holidays
SERVICES PROVIDED:	• Deadly Kindy Kits • Early Childhood Education Playgroup – (9 am – 1:30 pm daily) • Adjunct Care - We can look after children while parents/family attends appointments or have respite while in the building • Birth Certificates and Registrations • Early Childhood Doctor and medical staff visits weekly • Enrolments and transitions for kindergartens and schools • Mobile Playgroup every week • Parenting Programs • Family activities (cooking, art therapy, etc.) • Early Years Reference Group – everyone welcome • Infant and early childhood developmental checks • Psychologist, NDIS and wellbeing referrals • Allied health appointments • Transport • Family friendly community events • Supports throughout pregnancy • Dedicated infant space We pride ourselves on having an open-door policy where all children and families are respected and welcomed. We have experienced Early Childhood Educators and always encourage feedback and input into the service.



Inclusion Support QLD

ADDRESS:	64 Mitchell Street, North Ward.
PHONE:	47243370 M 0447261368
EMAIL:	susan.wilkinson@iaqld.com.au
CONTACT:	Contact: Susan Wilkinson or Debbie Aldridge
OPERATING HOURS:	Monday to Friday Outreach Service to Palm Island
SERVICES PROVIDED:	Inclusion Support Program The Inclusion Support Program provides support for eligible Early Childhood Education and Care (ECEC) services to build their capacity and capability to include children with additional needs, alongside their typically developing peers, so all children have genuine opportunities to access, participate and achieve positive learning outcomes. Some children may require specific considerations or adaptations to participate fully in ECEC services. Additional needs may arise for children who: -have a disability or developmental delay -are presenting with challenging behaviours -have a serious medical or health condition, including mental health -are presenting with trauma-related behaviour Meeting the needs and requirements of: -Aboriginal and Torres Strait Islander children -children from culturally and linguistically diverse backgrounds -children from refugee or humanitarian backgrounds The program also aims to provide parents or carers of children with additional needs with access to appropriate and inclusive ECEC services that assist those parents or carers to increase their activity including work, study and training. www.inclusionsupportqld.com.au



MANAGED BY
**MARY
MACKILLOP
CHILDCARE NQ**



St. Mary MacKillop Gooddo Early Learning Centre

ADDRESS:	Park Road, Palm Island, Qld 4816
PHONE:	0419 162 658
CONTACT:	Val Maloney – Director palmislandelc@mmcnq.catholic.edu.au Lynda Pritchard – Business Operations Consultant lpritchard2@mmcnq.catholic.edu.au
OPERATING HOURS:	Monday to Thursday 8:00am to 5:00pm Friday 8:00am to 3:30pm
SERVICES PROVIDED:	St Mary MacKillop Gooddo Early Learning Centre on Palm Island offers high-quality early education and care for children from birth to school age. Our experienced and caring educators provide a safe, supportive, and culturally connected environment where every child can learn, play, and grow with confidence. Guided by the Early Years Learning Framework, our programs nurture curiosity, creativity, and a love of learning while celebrating the unique culture and community of Palm Island.





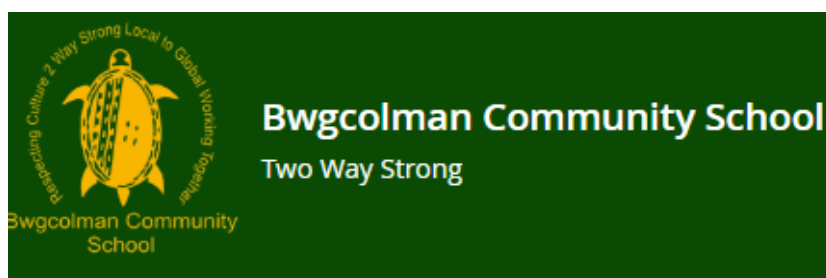
MANAGED BY

**MARY
MACKILLOP
CHILDCARE NQ**


St Michael's Kindergarten

ADDRESS:	1/26 Banfield Hwy, Palm Island, Qld, 4816
PHONE:	0429 963 310
CONTACT:	Paul Rogers - Teacher palmislandkindy@mmcnq.catholic.edu.au Lynda Pritchard – Business Operations Consultant lpritchard2@mmcnq.catholic.edu.au
OPERATING HOURS:	Tuesday to Thursday 8:30am to 2:45pm Term Time Only
SERVICES PROVIDED:	St Michael's Kindergarten on Palm Island provides a warm, culturally inclusive early learning environment for children aged 3 to 5 years. Our program supports each child's development through play-based learning, guided by the Early Years Learning Framework and enriched by local culture and community connections. With dedicated educators, strong family partnerships, and a focus on preparing children for school and lifelong learning, St Michael's Kindergarten offers a safe and nurturing start for every child's educational journey.

Schooling & Youth



Bwgcolman Community School

ADDRESS:	9 Creek Road Palm Island Qld 4816
PHONE:	47700333
WEBSITE:	https://bwgcolmancs.eq.edu.au/
CONTACT:	Karen Heales- Geia (Principal) principal@bwgcolmancs.eq.edu.au
OPERATING HOURS	Monday – Friday School Times: 8.30am – 2.30pm Office Hours: 8am-3.30pm

Grades commence from Pre-Prep through to Year 12

We aim to help our students maintain a strong cultural identity while also developing the skills necessary to participate in the global community. Respect, responsibility, and safety are at the forefront of everything we do.

Queensland term dates – 2026

Term	Dates	Length
Term 1	Tuesday 27 January to Thursday 2 April	10 weeks
Term 2	Monday 20 April to Friday 26 June	10 weeks
Term 3	Monday 13 July to Friday 18 September	10 weeks
Term 4	Tuesday 6 October to Friday 11 December	10 weeks

Finishing Dates:

- Year 10 & 11 – Friday 27 November 2026
- Year 12 – Friday 20 November 2026





Murrup

ADDRESS:	1 Main Street, Palm Island, QLD 4816
CONTACT:	Palm Island Office: 0459078545 Murrup Head Office: : (03) 9686 4813 Website: www.murrup.org.au Seth Clay, Community Manager (Palm Island) Phone: 0476 443 455 Email: seth.clay@murrup.org.au
OPERATING TIMES:	Monday to Friday (9am to 5pm)
PROGRAMS PROVIDED:	Early Years – Murrup partners with the Brotherhood of St Laurence to delivery HIPPY in Palm Island. This program works with parents and carers of three- and four-year-olds to be their child’s first teacher through support, resources and capacity and confidence building. HIPPY also has a tutor program, which offers pathways to work for people who have been participants of the program. School engagement and retention – Murrup works with St Michael’s Catholic School and Bwgcolman Community School to support children and young people to attend and thrive at school. This includes Back to School marches, classroom visits and end-of-term award ceremonies. Murrup staff are available to provide advocacy on behalf of families, and support students to return to school after periods of absence. Strong Transitions – Murrup works with young people to transition to boarding school and into life after school. This can include support to get IDs and work experience, and to build confidence. Neighbourhood support – Murrup partners with other community groups to provide pro-social activities after school and during school holidays. We also take a practical, solutions-based approach to supporting school engagement and retention at a neighbourhood level.



St Michael's Catholic School

PALM ISLAND

St Michael's Catholic School

ADDRESS:	26 Banfield Drive, Palm Island
PHONE:	07 4770 1147
PRINCIPAL:	Janelle Saunders – Principal
EMAIL:	plmis@tsv.catholic.edu.au
WEBSITE:	www.smptsv.catholic.edu.au
SCHOOL TIMES:	School Hours 8:30am - 2:50pm Office Hours, 8:15am - 3:15pm

St Michaels Catholic School is a co-education Catholic Primary School offering Prep to Year 6.

Term dates - 2026

Term	Dates	Length
Term 1	Wednesday 28 January – Thursday 2 April	10 weeks
Term 2	Monday 20 April – Friday 26 June	10 weeks
Term 3	Monday 13 July – Friday 18 September	10 weeks
Term 4	Tuesday 6 October – Friday 4 December	9 weeks





PCYC

ADDRESS:	Cnr Main & Mango Avenue, Palm Island
PHONE:	47701793 Paul Foster - Branch Manager, M: 0427 597 444
EMAIL:	palreliefbm@pcyc.org.au paul.foster@pcyc.org.au ruth.gorringe@pcyc.org.au
CONTACT:	Youth Club Program Manager/Officer – Paul Foster Youth Support Service Coordinator – Ruth Gorringe Club & Culture Coordinator – Natalie Friday Radio Announcer _ Natasha Baira Changing Gears – Jioji Dabea
OPERATING HOURS	Monday – Friday Youth Support Services 9:00 am – 4:30 pm Club & Culture Activities 2:30 pm – 8:00 pm School Holidays – Club and Culture 11 am – 8 pm Hall/Room Hire – 7 days a week 8:00 am - 8:00 pm
SERVICES PROVIDED:	Delivering a range of Sporting activities, facility for community events and programs to support children and youth Club and Culture (Drop In) operates from 2:30 pm to 8:00 pm Safer Communities – Youth Drop in Centre Youth Support Services – Ages 12 – 21 years old For Radio Station announcements for your organisations please email Natasha at studio@bwgcolmanradio.au



Palm Island
COMMUNITY COMPANY

Children & Youth Services

ADDRESS:	Bwgcolman House, Main Street, Palm Island
PHONE:	47914177
CONTACT:	Jeanie Sam Jsam@picc.com.au
OPERATING HOURS	Safe Haven: Mon to Fri 8.30am to 5pm Night Café: Until 9pm Youth Patrol: Until 10pm Breakfast Program: Mon to Fri 7am to 8.30am – school days
SERVICES PROVIDED:	Support and counselling services to children, young people and their families who have experienced domestic violence or abuse Palm Island Safe Haven—Creating Safer Communities for our kids. The Creating Safe Communities service interlinks with the PICC Family Support service and its web of social support services to provide culturally sensitive intervention and prevention services to vulnerable Palm Island children, young people and families who witness or experience domestic violence. Family healing and support services, family counselling, a community youth patrol service and youth work is provided. Youth programs have been developed to divert young people from wandering the streets and to support their engagement in diversion activities such as art and other community-based activities. Brokerage funds are being utilised as required for support for children and families including access to specialist counselling services. A Night Café is also operated four nights per week and is open to young people providing a safe, positive and supported environment to meet and socialise.



Palm Island
COMMUNITY COMPANY

Youth Services

ADDRESS:	Bwgcolman House, Main Street, Palm Island
PHONE:	47914006
CONTACT:	Youth Services Coordinator - Deanne Sailor dsailor@picc.com.au
OPERATING HOURS	Monday-Friday, 8.30am-5pm. A range of activities are held after hours.
SERVICES PROVIDED:	We provide a range of youth services to support our young people on Palm Island. Programs include: Indigenous Youth Connection to Culture (IYCC): provides activities recommended in the Palm Island Indigenous Youth Connection to Culture (IYCC) Community Plan, including: · Secretariat support for the Youth Council and Youth Leadership activities · After Hours activities, including health and educational activities · Digital Footprint project: supporting young people to develop positive digital content of youth on and off the Island Young Offenders Support Service (YOSS): provides a culturally safe service for young people who are at risk of becoming involved, or who are already involved in the Youth Justice System. Support is also provided to the families and caregivers of young people involved with the program. For more information about what services and activities we provide, come down and see our friendly staff.

Senior Care

Home and Community Care Services

ADDRESS:	Beryl Castors Centre, Beach Road, Palm Island
PHONE:	4752 5181 or Mobile: 0428754161
FAX:	4752 5151
EMAIL:	merlene.robertson@health.qld.gov.au
CONTACT:	Ms Merlene Robertson (Coordinator)
OPERATING HOURS	Monday to Friday: 8am – 3pm
SERVICES PROVIDED:	Provides home and community care (HACC) services to the frail aged and young disabled of Palm Island



**“To provide
care for the
people who
once cared for
us is one of
life’s greatest
honors.”**



Palm Island
COMMUNITY COMPANY

Eldercare and Community Connectors Program

ADDRESS:	4 Main Street, Palm Island Qld 4816
CONTACT:	Daphne Cummings - Eldercare Coordinator 0484394712 dcummings@picc.com.au
OPERATING HOURS	Monday to Friday 8.30am to 4.00pm
SERVICES PROVIDED:	The Elder Care Support program will support Palm Island Elders to: • sign up to the My Aged Care Portal to access aged care services • access assessment and care planning services • understand aged care services, navigate the assessment process and help with choosing a provider or providers • inform and support families, friends and carers to understand how to access aged care services • access support and advocacy while receiving services • assisting with other types of health needs, such as disability supports as required



Palm Island
COMMUNITY COMPANY

Flexible Aged Care Program - Elders Homecare Services

ADDRESS:	4 Main Street, Palm Island Qld 4816
CONTACT:	Trish Hunt – Services Coordinator 0484394712 thunt@picc.com.au lbaira@picc.com.au
OPERATING HOURS:	Monday to Friday 8.30am to 4.00pm
SERVICES PROVIDED:	Category 1 – Home and Community Services • Domestic assistance • Meals • Transport Category 2 – Assistive technology and home modifications • Equipment and products that support independent living • Home adjustments that support independent living (in consultation with local Department of Housing) Category 3 – Advisory Support Services • Support to address hoarding and associated clean up • Social support • Community engagement / access Category 4 – Personal care and care support in the home or community • Allied health and other therapies • Personal Care • Nutrition • Therapeutic services for independent living • In-home respite • Care Management • Restorative Care Management • Community cottage respite (currently unavailable) Category 5 – Nursing and Transition Care • Nursing care (e.g. Dr and Nurse to your door, wound care, IDC and Stoma care)

Health



Joyce Palmer Health Service

ADDRESS:	2 Beach Road, Palm Island
PHONE:	47525100
EMAIL:	JPHS-ADMIN@HEALTH.QLD.GOV.AU
CONTACT:	Alison Gallagher, Director of Nursing
WEBPAGE:	http://www.health.qld.gov.au/townsville/Facilities/joyce_palmer.asp
OPERATING HOURS	Main Reception 8.00am – 5.00pm, Emergency 24 hour
SERVICES PROVIDED:	Inpatient and Emergency Health HEALTH SERVICES ALSO COVERS THE FOLLOWING: -
General Inpatient Care	11 Bed acute care unit providing 24 hr nursing care and medical treatment.
Emergency Department (4 Bed Rapid Assessment)	2 bay treatment and assessment plus resuscitation and minor procedure room. Provides 24hr response to illness and injury presentations either by self-presentation or brought in by Ambulance or police. Triage process with discharge, admission or transfer to TUH.
Medical Imaging	Limited x-ray and ultrasound capability using licensed operators.
Needles and Syringe Program	Available 24/7
Renal Services	4 bed Dialysis unit operates 6 days per week. Support for people with Chronic Kidney Disease from Experienced Nurses, Visiting Nurse Practitioner and Specialist Doctor
Social Work Service	The Social Worker provides a support service for people on Palm Island.
Mental Health	Five day a week service outpatient mental health support and management including education and interventions in relation to substance misuse (FIFO)
Patient Travel	To Townsville University Hospital and Radiology appointments on the Mainland



Palm Island
COMMUNITY COMPANY

Palm Island Primary Health Care Centre Bwgcolman Healing Service

ADDRESS:	24 Main Street, Palm Island
PHONE:	44454401
CONTACT:	Lianna Miller, Practice Manager (Administration Services)
OPERATING HOURS	Monday to Wednesday 8:30am to 9:00pm Thursday and Friday 8:30am to 5pm

The Palm Island Community Company (PICC) Bwgcolman Healing Service provides a range of medical and clinical services to the Manbarra and Bwgcolman peoples of Palm Island. Bwgcolman Healing services are delivered by a dedicated team of Doctors, Health Workers, Nurses, Visiting Specialists, Allied Health Professionals, Administration Officers and Transport Officers.

PICC encourages all Palm Islanders of all ages to see their doctor for a yearly Health Check (715) but to also visit the Doctor for any concerns about the health and wellbeing of you and your family. A 715 Health Check takes about 45 minutes to complete, you'll be screened by a local Health Worker and then seen by your doctor, they'll perform blood sugar, blood pressure, pathology, skin check, eye check and hearing assessment.

Clinic Consultation Costs

PICC is a bulk billing practice. Visits to your Doctor are **FREE** with **no out-of-pocket expenses** for anyone who holds an Australian Medicare Card.

Fees do apply to people who do not hold an Australian Medicare card, and for appointments such as work-related medicals and some specialist tests.

For persons not eligible to be bulk billed, consultation fees will be equivalent to Medicare bulk billing rates.

Any out-of-pocket expense will always be explained fully so that patients can make informed decisions about any costs that may be incurred in accessing care.

Patient Transport

A free transport service is available for you to attend your appointments with your doctor. If you need transport, please let the receptionist know and we'll arrange for you to be picked up and dropped home safely.

PICC also offers a complimentary transport service to enable patients without transport to access medical and clinical care as needed.

Allied Health & Specialist Services	• Practice Nurses • Aboriginal Health Workers • Aboriginal Health Practitioners • Podiatrist • Dietitian / Diabetic Educator • Physiotherapist • Optometrist • Audiologist • Exercise Physiologist • Occupational Therapist • Speech Pathologist • Psychologist (Adults, Youth and Children)
Visiting Specialist Services	• Endocrinologist • Paediatrician • Cardiologists (Adults and Paediatric) – adult services include cardiac echo, stress testing and sleep testing • Nephrologist • Pain Specialist • A qualified psychologist also maintains direct links with the visiting Psychiatrist for specialist mental health care
Integrated Team (ITC) Program	The ITC Program aims to contribute to improving the health outcomes for people living with chronic health conditions through access to care coordination, multidisciplinary care, and support for self-management to stay living independently at home for as long as possible. Who is eligible? • Aboriginal and/or Torres Strait Islander people • Must have one or more of the following chronic conditions • Must have had a 715 in the last 12 months • Must a current Care Plan within the last 3-6 months • Doctor's referral must include the above criteria
Sexual Health Services	PICC Doctors and Health Workers help to raise awareness about sexual and reproductive health, this includes: • Treatments and follow up • Free condoms • Contact Tracing • Free pregnancy testing • PAP Smears • Contraception advice • Contraception devices Implanon, Intra Uterine Device (IUD), Mirena insertion and removals • Hepatitis • Gender specific reproductive sexual health education and information



Deadly Ears Program

ADDRESS:	Brisbane Based
PHONE:	(07) 33107709
EMAIL:	Deadlyears@health.qld.gov.au
CONTACT:	Trent Lyon (Director) Bruce Mairu (Nurse Unit Manager)
OPERATING HOURS	Outreach to Palm Island
SERVICES PROVIDED:	The Deadly Ears Program aims to reduce the rates of chronic ear disease, associated conductive hearing loss and speech and developmental impacts among Aboriginal and Torres Strait Island children. Deadly Ears is a multidisciplinary outreach program which delivers specialist ENT clinical and surgical services, audiological assessments, specialist nursing review, and speech pathology and occupational therapy assessments and consultations Children and families can access Deadly Ears through referral from their local health service. However, if you have concerns, you're also welcome to visit us directly while we're in community. For any immediate ear or hearing concerns please visit your local primary health service. 

Disability Support



Rights in Action

ADDRESS:	Suite 1, 1-3 Barlow Street, South Townsville, QLD 4810
PHONE:	1800 887 688
EMAIL:	info-tsv@rightsinaction.org.au
WEBSITE:	www.rightsinaction.org.au
CONTACT:	Chante Tagaloe
OPERATING HOURS:	9 AM - 4:30 PM, Mon - Friday
SERVICES PROVIDED:	Rights in Action provide advocacy for people with disabilities and mental health who are in vulnerable positions. Rights in action provides advocacy assistance for people who live in the geographical area of Cairns and Townsville including Palm Island, north to Cassowary Coast and Carpentaria, Yarrabah, Atherton, Mareeba, South to Mackay and West to Mount Isa. Our advocacy includes: • Uphold human rights by addressing instances of discrimination, abuse, neglect and exploitation • Being taken advantage of due to their disability • Supporting individuals who may be subject to disadvantage over and above their disability due to their race • NDIS appeals • Increase economic and social participation for people with disability in the community • Informed decision making



Palm Island
COMMUNITY COMPANY

PICC NDIS SERVICES

ADDRESS:	Main Street, Palm Island
CONTACT:	General Enquires: ndis@picc.com.au Phone: 47914041

PICC NDIS Service Delivery

- Community Access
- Personalised in-home care
- Skill development
- Daily living assistance

Email: jgiess@picc.com.au

Phone: 0407 061 781

PICC NDIS Support Coordination & Remote Community Connectors

- Understand your NDIS plan and funding
- Connect you with the right services and providers
- Understand NDIS eligibility criteria
- Complete application forms and gather supporting documents
- Connect you with local services while you wait for approval

Email: mmcinerney@picc.com.au

Phone: 0455 595 374



Social & Emotional Wellbeing



Alcohol Tobacco and Other Drugs Services

Alcohol, Tobacco and Other Drugs (ATODS)

ADDRESS:	ATODS Clinic, Primary Health Care Centre, Palm Island
PHONE:	47 525246 M:0417 612 668 47 525247 M:0427 134 227
EMAIL:	TSV-NORTH WARD-ADMIN@HEALTH.QLD.GOV.AU FOR NEW REFERRALS. ALL referrals are processed through Intake services at North Ward, and the ATODS Referral Form please phone North Ward (07 4433 9600) to arrange for a form to be forwarded to you. Assistance is available to people with reading and writing difficulties. Support persons can attend the initial consultation at the request of the client. An Indigenous health worker is available to provide assistance when required. Most services operate on the business hours of Monday to Friday 08.00 am - 4.30 pm.
CONTACT:	Cyndell Pryor (Indigenous Therapy Assistant) Cyndell.Pryor@health.qld.gov.au
MEETING DATES:	0800 am - 4.30 pm, Monday to Friday Walk in's accepted.
SERVICES PROVIDED:	ATODS provides information, clinical assessment, counselling, treatment and referral for individuals, groups and families with a range of alcohol and other drug related problems. The service provides a range of services including health promotion and workforce development.



Palm Island

COMMUNITY COMPANY

Ferdys Haven

ADDRESS:	Lot 474 Coconut Grove, Palm Island QLD 4816
PHONE:	47701745
EMAIL:	ferdys@picc.com.au
CONTACT:	Community Wellbeing Coordinator Manager
OPERATING HOURS:	8.00am – 5.00pm Monday – Friday Admission Intake Hours: Referrals and admission intakes can be made at any time between 9.00am to 3:00pm Monday to Thursday. After Hours: Ferdy's does not take clients for admission on weekends. Anyone needing assistance after hours should go to the Emergency Department at Joyce Palmer Health Service.
WEEKLY PROGRAM	Please enquire
SERVICES PROVIDED:	ALCOHOL & DRUG REHABILITATION SERVICES Residential - 18 years old and over (men and women) - Persons must have an admission assessment, including assessment and medically cleared detox - Board and lodging fees are negotiated on a case by case basis Non-Residential (Day Client) - 18 years old and over (men and women) - Flexible delivery (at Ferdy's or someplace else) EARLY INTERVENTION & PREVENTION - 14 years old to 25 years old (females and males) MEN'S & WOMEN'S GROUPS - 18 years old and over

selectability

mental wellbeing and suicide prevention

selectability

ADDRESS:	Joyce Palmer Home and Community Care Centre (HACC) Beach Road, Palm Island QLD 4816
PHONE:	0448 133 445 or 0459 449774
EMAIL:	palmisland@selectability.com.au
CONTACT:	David Langan, Regional Coordinator davidlangan@selectability.com.au
MEETING DATES:	Open Monday – Friday, 7am-3pm
SERVICES PROVIDED:	selectability is a not-for-profit charity with the primary focus of improving mental wellbeing and preventing suicide across regional Queensland. Our team specialises in delivery tailored one-on-one support and group programs. We provide support through the NDIS and other programs for those not on the scheme.





Palm Island
COMMUNITY COMPANY

Social & Emotional Wellbeing Service -SEWB

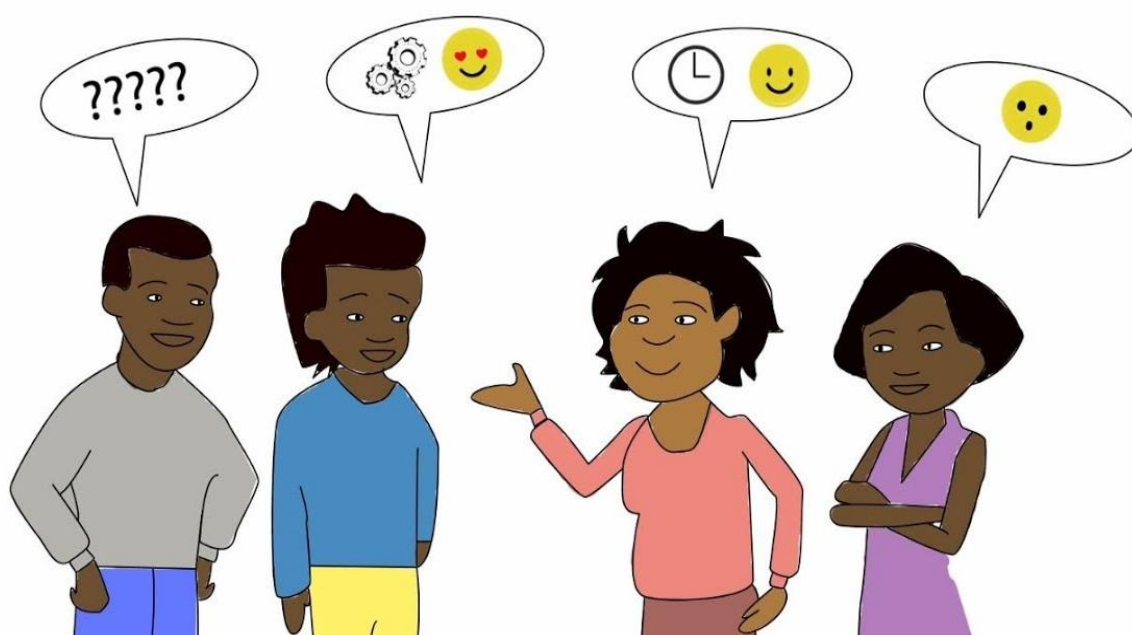
ADDRESS:	Based at the Primary Health Centre
PHONE:	44454401
CONTACT:	Janet King jking@picc.com.au

SERVICES PROVIDED:

The Social & Emotional Wellbeing (SEWB) Service provides culturally appropriate healing services within a primary care setting to adults and youth. The team works with Palm Island community members experiencing mild to moderate mental health challenges and who need social and emotional wellbeing support. We have a multi-disciplinary team including Aboriginal Mental Health Workers, Social Work and Psychologists, with both male and female staff available. The team deliver psychological therapies, psychosocial support, counselling, information, advice and referrals.

Referrals can be sent to sewb@picc.com.au, with family or self-referrals in person or by phone (4445 4401) welcomed. The service is based at the Primary Health Centre with outreach services available.

Social and Emotional wellbeing



Community Support



Palm Island
COMMUNITY COMPANY

Family Participation Program (FPP)

ADDRESS: Bwgcolman House, Palm Island

PHONE: 0448688961

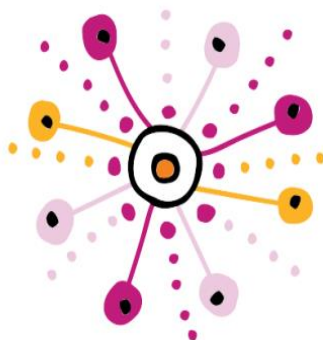
SERVICE PROVIDED:

The Family Participation Program (FPP) provides support to Aboriginal and Torres Strait Islander families to participate in child protection decision making across the state.

The focus of the program is Aboriginal and Torres Strait Islander families with children and young people under the age of 18 years, including those who are at risk of being the subject of a child protection notification or who are already subject to intervention by the statutory child protection system.

The FPP is a free and confidential service that works for a family independently of Child Safety and can support a family in their dealings with the department in decisions that affect them and their children.

A key function of the program is the facilitation of independent Aboriginal and Torres Strait Islander Family Led Decision Making, a process whereby authority is given to parents, families and children to work together to solve problems and lead decision-making in a culturally safe space.



FPP: Supporting Aboriginal and Torres
Strait Islander families to have a clear
and strong voice in the child
protection system



Palm Island

COMMUNITY COMPANY

Family Wellbeing Service

ADDRESS:	Beach Road, Palm Island
PHONE:	47914050
CONTACT:	Diane Foster (Manager & Coordinator) dfoster@picc.com.au
OPERATING HOURS:	Monday – Friday, 8.30am-5pm

SERVICE PROVIDED:

The Family Wellbeing Service offers support services to families in need, including families who are having contact with the Child Protection system.

The Service offers support and help such as personal support and development, information and advice, parenting skills development, kinship connection, budgeting, and household skills development. The Service also coordinates activities for women and elders, and can assist with Emergency Relief Payments.

Come and talk to us about how we can support you and your family.





Palm Island

COMMUNITY COMPANY

PALM ISLAND COMMUNITY COMPANY (PICC)

ADDRESS:	PICC Townsville office and general enquiries Post: PO Box 1415, Townsville, Queensland 4810 Visit: 61-73 Sturt Street, Townsville, Queensland 4810
PHONE:	4421 4300
EMAIL:	picc@picc.com.au
WEBSITE:	https://www.picc.com.au/

SERVICE/PROGRAM	ADDRESS	PHONE	CONTACT
Chief Executive Officer	9 th Floor, Suncorp Building, 61-73 Sturt Street, Townsville	44214300 0439805221	Rachel Atkinson ratkinson@picc.com.au
Chief Operations Officer		0459130269	Narelle Gleeson-Henaway Narelle@picc.com.au
Executive Manager (Workforce Development)		0407060930	Mislam Sam mislams@picc.com.au
Executive Manager (Community Services)		0491865500	Roy Prior rprior@picc.com.au
Executive Manager (Primary Health Services)		0427408517	Vanessa Priday vpriday@picc.com.au
Executive Manager (Child & Family Services)		0407170446	Jenny Evans jevans@picc.com.au
Executive Manager (Aged Care)		0438855450	Adelina Romano aromano@picc.com.au
Early Childhood and Family Centre (CFC)	Lot 68, Reid Lane, Palm Island	4791 4031	Hailey Wetzel hwetzel@picc.com.au
Community Justice Group	Reid Lane, Palm Island	4791 4001	Deniece Geia Coordinator dgeia@picc.com.au
Specialist Domestic Violence Service	Primary Health Centre Main St, Palm Island	44454416 0448 707 789	Janet King Manager jking@picc.com.au
Psychological Therapy Services /Social Emotional		4445 4401	As above

SERVICE/PROGRAM	ADDRESS	PHONE	CONTACT
Diversionary Services	Reid Lane, Palm Island	4791 4070	Apenisa Rabai Coordinator arabai@picc.com.au
Family Wellbeing Centre	Main Street	47914050	Diane Foster Manager & Coordinator dfoster@picc.com.au
Women's Service	Palm Island	4791 4010 or 4791 4011	As above
Women's Healing Service	Ground floor, 336–340 Ross River Road, Aitkenvale	0448137733	Kelly Botwright kbotwright@picc.com.au
Children & Youth Services	Bwgc Colman House Palm Island	47914177	Jeanie Sam jsam@picc.com.au
Youth Services	Bwgc Colman House Palm Island	47914006	Deanne Sailor dsailor@picc.com.au
NDIS Services NDIS Service Delivery NDIS Support Coordinator & Remote Community Connectors	Main Street	4791 4041 0407061781 0455595374	ndis@picc.com.au jgiess@picc.com.au mmcinerney@picc.com.au
Community Shop	Beach Road, Palm Island	4770 1677	Shane Marschall SMarsahll@picc.com.au
Palm Automotive	Lot 431, Farm Rd, Palm Island	0499984241	Shane Marschall SMarsahll@picc.com.au
PICC Fuel Station	Lot 431, Farm Rd, Palm Island	4791 4017	Shane Marschall SMarsahll@picc.com.au

SERVICES PROVIDED:

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Telstra Call Centre – Ground Level, Retail Centre, Palm Island.

The Telstra Call Centre is an exciting project for Palm Island, and arose through a partnership between PICC, Telstra, Queensland Government, TAFE Queensland, Palm Island Aboriginal Shire Council, and Rainbow Gateway. The Call Centre offers Palm Island the opportunity to provide services to Telstra's First Nations Customers across Australia. Our Customer Service Representatives provide sales and service calls for all of Telstra's fixed, internet and mobile products.

This project brings jobs and money into community.

All of our Customer Call Centre Representatives go through a training "bootcamp" prior to starting. Our trainees are paid during this period. They then become staff in the Call Centre, and receive ongoing training and support from Telstra and PICC, to succeed in their roles. If this sounds like a job you're interested in, please give us a call.



Palm Island

COMMUNITY COMPANY

Diversion Service

ADDRESS:	Reid Lane, Palm Island
PHONE:	4791 4072
MOBILE:	0491 295 342
CONTACT:	Apenisa Rabai, Diversionary Coordinator arabai@picc.com.au

SERVICES PROVIDED:

The purpose of this initiative is to provide a safe and monitored environment for clients who are recovering from intoxication to reduce the risk of Aboriginal and Torres Strait Islander people being held in police custody for public intoxication related offences. The Palm Island Diversion Service provides vital supports to Aboriginal and Torres Strait Islander peoples on Palm Island who are homeless, drinking in public spaces and/or at risk of entering police custody.

A community patrol acts to prevent harm and arrest through transporting people to safer places and support services. The patrol also takes referrals from other services including the police, hospital or youth patrol.



Palm Island Domestic Violence Network

CONTACT:	Janet King
PHONE:	0448707789
EMAIL:	jking@picc.com.au
OPERATING HOURS:	DV Network Meetings occur every Month

SERVICES PROVIDED:

The Palm Island DV Network was established to bring service providers together to work towards a community free from violence. Aim of the network is to meet regularly, discuss issues relating to domestic and family violence, and work together to enhance the safety and well-being of the community

If in immediate danger ring 000

Palm Island Community Company
Women's Shelter 4791 4012

Palm Island Community Company DFV
Specialist Service 0448 707 789 (women)
0473 579 418 (men)

Palm Island Community Company
Children and Family Centre 4791 4031

Palm Island Community Company Social
and Emotional Well Being Service
0459 793 982

Palm Island Community Company
Diversion Service 4791 4072

Palm Island Community Company
Family Well Being Service 4791 4051

Community Justice Group 4791 4001

Aboriginal and Torres Strait Islander
Women's Legal Service NQ 0436 336 258

Joyce Palmer Health Service 4752 5100

PICC Health Service 4445 4401

Ferdy's Haven Men's and Women's Counselling 4770 1745

Victims Assist Qld 1300 546 587 - 4417 8143

DV Connect Women's Line 1800 811 811 (24 hrs)

DV Connect MENS LINE 1800 600 636



Palm Island

COMMUNITY COMPANY

Specialist Domestic & Family Violence Service

ADDRESS:	Primary Health Centre. Located with SEWBS
PHONE:	44454404 - Alf 444454416 - Janet 0448707789
CONTACT:	Janet King, Alfred Clay or Isobel Baira
EMAIL:	jking@picc.com.au , ibaira@picc.com.au , aclay@picc.com.au
OPERATING HOURS:	Monday – Friday 8.30am to 5.00pm. Appointments are not necessary. Walk ins welcome.

Aims of the Service: To provide a responsive timely service to those who are impacted by domestic and or family violence. Also provide services for family members who are concerned about a loved one who is experiencing or has experienced domestic and family violence.

Services Provided: Counselling, support, information, advocacy, referral, brokerage funds and any support that is helpful for community members. The service supports women, men, children and youth.

Other services:

- Responds to QPS referrals
- Court support at the Domestic Violence Specialist Court.
- Assistance with Protection Order applications, variation applications and statements for court.
- Pathway to Healing Mens Program
- Facilitate the Domestic Violence Integrated Response Group (DVIRG) for those identified as at Extreme or at High Risk
- Facilitate the Womens Yarning Circle on Tuesday evenings
- Facilitate the DV Network Meetings





Palm Island
COMMUNITY COMPANY

Womens Service

PHONE:

47914010 OR 47914011

SERVICE PROVIDED:

The Women's Service provides safe short-term crisis accommodation for women who have experienced, or who are at risk of experiencing, domestic and family violence. The Women's Service can accommodate the children of women staying at the Service or arranges external accommodation. The Women's Service also provides related program and services to women staying at the Service and to all women in the community, such as:

- outreach programs and home visits to clients
- counselling for resident women
- useful information, connections and networks
- help applying for Domestic Violence Orders
- the Ladies' Lounge
- supported access to legal services.



Palm Island

COMMUNITY COMPANY

Womens Healing Service

ADDRESS:	Townsville - Ground floor, Nathan Busine centre 336-340 Ross River Road, Cranbrook Palm Island – Bwgcolman House, Palm Island
CONTACT:	Kelly Botwright 0448137733 kbotwright@picc.com.au

The Women's Healing Service (WHS) provides holistic support to women across all stages of engagement with the criminal justice system, from early intervention to post-release reintegration.

We offer **case management support for up to 12 months** for First Nations women residing in Townsville or Palm Island.

Service Streams

WHS operates across three distinct streams:

1. Townsville Women's Correctional Centre

- Supporting women who are on remand or sentenced. (providing case management and transitioning planning)

2. Townsville Community

- Women living in the community, including those subjects to community-based orders.
- Women on bail.
- Women identified as at risk of entering the criminal justice system.

3. Palm Island Community

- Women living in the community, including those subjects to community-based orders.
- Women on bail.
- Women identified as at risk of entering the criminal justice system.

Transport Services

WHS provides **transport assistance** to ensure clients can attend appointments and access necessary services.

Programs and Service Linkages

The Women's Healing Service facilitates access to programs and services tailored to individual needs. Examples include:

- Health Services:** Access to doctors and nurses.
- Counselling:** access to ongoing counselling
- Women's Yarning Circles:** A safe space for sharing, healing, and cultural connection.
- Shark Cage Program:** Empowerment-based workshops.
- Back to Community:** Reintegration support.
- SPER Hardship Partner:** Assisting with State Penalties Enforcement Registry issues.
- Advocacy:** Support in navigating Child safety, Victim Assist Queensland (VAQ), and other services.
- Court Assistance:** Guidance and support with legal matters.

Other Services



Palm Island
COMMUNITY COMPANY

Blue Card Services

CONTACT:	Gary Prior – blue Card Liaison Officer gprior@picc.com.au 0475889369
ADDRESS:	Level 1, Precinct Building



Palm Island
COMMUNITY COMPANY

BLUE CARD LIAISON OFFICER

OFFICE HOURS

MONDAY	08:30AM – 5:00PM
TUESDAY	08:30AM – 5:00PM
WEDNESDAY	08:30AM – 5:00PM
THURSDAY	08:30AM – 5:00PM
FRIDAY	08:30AM – 5:00PM
LUNCH BREAK	12:00PM – 1:00PM



Bwgcolman Radio 97.3FM

ADDRESS:	Based at the Palm Island PCYC Mango Avenue, Palm Island
CONTACT:	Natasha Baira P: 47701794 For Radio Station announcements for your organisations please email Natasha at studio@bwgcolmanradio.au



Find us on:
facebook®

Containers for Change open now!

Manbarra Road Depot (turn off at Council Yellow Shed)

8am-1pm Monday to Thursday

What you need to know:

- **There is NO CASH**
- **You need a Container Scheme ID number**
 - o For registration and bag drop please have ID
 - o Help is available for those not yet signed up
 - o You need your bank account details
 - o All transactions will be directly deposited into your bank account
- **Please make sure you only bring containers eligible for refund**
 - o cans, plastic bottles and fruit poppers are ok
 - o no milk, spirit, cordial or orange juice bottles
- **There is a LOT** of plastic and aluminium on the Island, please be **patient** with staff as we work through each bag drop!
- **To find out more see the Palm Island Aboriginal Shire Council's Facebook page or <http://www.containersforchange.com.au/qld/>**





Family & Child Connect (FACC)

CONTACT:	First Nations Family Response Facilitator – Zoey Oliver 13 FAMILY (13 32 64) / 4421 8330
ADDRESS:	111 Charters Towers Road Hermit Park Townsville 4812 Walk-ins welcome
WEBPAGE:	https://www.familychildconnect.org.au/ Complete the online referral form
OPERATING HOURS:	8.30 am to 5.30 pm Based in Townsville - Provides referrals to Palm Island clients
SERVICES PROVIDED:	Information, Advice and Referral Service. Family and child Connect is a free service to help you with the challenges of raising a family. We can connect you to local services that can help with • Managing your child's behaviour • Building better family relationships • Stopping any violence at home • Budgeting and managing money • Alcohol, drug or gambling problems • Housing, health care or other community or government services. Anyone can contact Family and child connect for advice and information, including parents, grandparents, other family members and young people. If your family needs help you can contact us directly. Through Family and Child connect, you can also work with a domestic violence support worker. Doctors, nurses, teachers and police can refer families to Family and Child Connect for them to be connected into a family support service or other services that are the right service for them.

Gamblinghelp

TOWNSVILLE AND
NORTH WEST
07 4772 9000



Gambling Help Service

ADDRESS:	Townsville: 410 Ross River Road, Cranbrook, QLD 4814
PHONE:	1300 672 273
CONTACT:	Melissa Rake Program Manager Gambling Help Service CNQ mrake@centacarenq.org.au
OPERATING HOURS:	by phone 8:30-4:30 pm Mon-Fri. Gambling Help Service Visit's Palm Island once a month.
SERVICE PROVIDED:	Gambling Help Service is a free, private unlimited counselling for anyone experiencing harm from gambling, and family and friends impacted by person's gambling. We provide Community Education and information awareness raising for community groups and service providers. Counselling can be in person or by phone



ICAN (Indigenous Consumer Assistance Network Ltd)

PHONE:	TOLL FREE: 1800 369 878
WEBPAGE:	https://ican.org.au
CONTACT:	Daniel Sorbello – Financial Counsellor Mobile: 0428866891 Email: Daniel.sorbello@ican.org.au
OPERATING HOURS:	Tuesday and Wednesday
LOCATION:	PCYC
SERVICES PROVIDED:	✓ Provide you with a free and confidential service ✓ Help you with money management ✓ Assist you credit issues and consumer complaints ✓ Assist you in understanding your rights and responsibilities regarding debt and debt collection ✓ Talk to your creditors on your behalf ✓ Give you tips on how to buy a car the smart way ✓ Assist you with telephone and electricity issues ✓ Assist you with Centrelink debt and the appeals process ✓ Assist you with understanding Funeral and other Insurance products ✓ Assist with understanding superannuation, when and how you can access it ✓ Assistance with Tax ✓ Help set up payment arrangements and Working Development Order's with SPER



IDLU – Indigenous Drivers Licencing Unit

PHONE:	1800130886
EMAIL:	idlu@tmr.qld.gov.au
WEBPAGE:	www.tmr.qld.gov.au

OUTREACH SERVICE PROVIDED TO PALM ISLAND- DATES TO BE CONFIRMED FOR 2026

Come see the licensing mob

Licence
replacements

Learner
licenses

Licence
renewals

Adult Proof of
Age(18+) cards

Practical driving
tests

And more!



Orange Sky

CONTACT:

Luke Miskimmin - Palm Island Service Coordinator
 Regional Coordinator - Remote Services (QLD)
 M: 0482 073 683
 E: luke.miskimmin@orangesky.org.au

WEBSITE:

<https://orangesky.org.au/where-we-are/>

OPERATING HOURS:



Check out our Facebook page or Orange Sky Location
 Page <https://orangesky.org.au/where-we-are/>

Operate morning and afternoons on Monday, Tuesday, Thursday and Friday.

Wednesday mornings

Look out for the van ☺

SERVICE PROVIDED:

Orange Sky provides free washing machines and dryers for use by community; non-judgmental and genuine conversation; and a space to connect with others. Once established in a new location we operate alongside other service providers at the same place and time each week. The Palm Island van has three 15kg washing machines plumbed into hot water and three 10kg dryers. The washing liquid is environmentally friendly, has sanitizer added and is plumbed into the machines for automatic dispensing. Come along for a yarn ☺



Employment & Training



Australian Government
Services Australia



Services Australia

ADDRESS:	Main Street, Palm Island
PHONE:	Centrelink Indigenous Call Centre 1800 136 380.
CONTACT:	Tanya Maloney (Service Centre Manager)
OPERATING HOURS	Monday – Friday 8:30am-4.30pm (closed 12.30pm-1.30pm).
SERVICES PROVIDED: Palm Island has a Service Centre to help you with advice and assistance on payments and services most suited to your needs. You can do most of your Centrelink, Medicare and Child Support business online and on the go. Visit humanservices.gov.au/selfservice . myGov - your one login, one password entry to online Government services.	



Queensland Government

Department of Trade, Employment and Training (DTET)

ADDRESS:	Level 3 187 Stanley Street Townsville QLD 4810
PHONE:	0428 864 257 1300 369 935
CONTACT:	Trae Wehrman– Principal Indigenous Program Officer Customer Engagement trae.smithwehrman@dtet.qld.gov.au
WEBSITE:	https://dtet.qld.gov.au/

Services Provided:

The Department of Trade, Employment and Training (DTET) actively engages with communities across Queensland throughout the year to promote training and employment opportunities to local industry leaders. We also highlight available Queensland Government funding initiatives aimed at supporting employment programs and fostering sustainable job opportunities for local residents. Additionally, DTET provides dedicated support to apprentices and trainees in the community, helping them access training, resources, and pathways to successfully build their careers.

**MAKE
GREAT
HAPPEN**



TAFE Queensland North

ADDRESS:	Beach Road PALM ISLAND QLD 4816
PHONE:	07 4752 5400
CONTACT:	Jeanie McIntosh Manager, Centre for First Nations Training E: Jeanie.mcintosh@tafeqld.edu.au M: 0422 924 707
OPERATING HOURS:	8:30am – 4:00pm (Monday – Thursday)
SERVICES PROVIDED:	Education and training

AWAY FROM BASE

Study away from home

Unlock new opportunities with our **Away from Base (AFB) Mixed-Mode Program**. If you're enrolled in an AFB-approved course, you may be eligible to have your travel, accommodation, and meal allowances covered while attending residential blocks.

Courses available in:

- Health and Community
- Business and Leadership
- Cultural Arts

Come have a yarn with us to see where TAFE Queensland can take you.



**LEARN
MORE**

tafeqld.edu.au

**MAKE
GREAT
HAPPEN**



RTO 0275



Business Development & Support



Queensland Government

Department of Women, Aboriginal & Torres Strait Islander Partnerships and Multiculturalism

Business Development and Procurement Support

ADDRESS:	187 Stanley Street, Townsville, QLD 4810 4 th Floor, State Government Bld, (Cnr Walker and Stanley Street)
PHONE:	Phone: 07 44796 7870 Fax: 07 4796 7849
EMAIL:	TSCadmin@dsdsatsip.qld.gov.au
WEBSITE:	https://dwatsipm.govnet.qld.gov.au/
CONTACT:	Marita Akee marita.akee@dwatsipm.qld.gov.au
OPERATING HOURS:	Mon to Fri. 8.30am to 4:30pm
SERVICES PROVIDED:	• Working with your business to identify your business development needs and ambitions • Linking you to business support programs and services • Increasing the awareness of Queensland Government procurement opportunities • Promoting Aboriginal and Torres Strait Islander businesses to government agencies and private buyers • Introducing government and private sector businesses to buying from Aboriginal and Torres Strait Islander businesses



Many Rivers

PHONE:	0400616047
EMAIL:	rachel.wainwright@manyivers.org.au
WEBSITE:	www.manyivers.org.au
CONTACT:	Rachel Wainwright – Regional Manager MED
SCHEDULE VISITS	On Demand

SERVICES PROVIDED:

Many Rivers Microfinance is a not-for-profit microenterprise development organisation that exists to help Indigenous and other Australians to establish and develop micro and small business through business support, including microfinance.



Many Rivers helps people start their business, stay in business and thrive in business.

LOCAL

We live and work in the communities that you do

SUPPORT

We walk alongside you to develop your business plans, sharing our knowledge, contacts and skills and providing encouragement along the way

TOOLS

We will guide you to use a range of practical tools and processes for planning and running a business

LOANS

Once your business is ready to take the next step, we can help you access business start-up loans

Townsville & North West Queensland

Your local business coach is **Rachel Wainwright**
0400 616 047 | rachel.wainwright@manyivers.org.au

Or contact us for more information
www.manyivers.org.au





Housing & Tenancy Support



Queensland Government

Department of Housing
and Public Works

Palm Island Housing Service Centre

ADDRESS:	72 Main Street, Palm Island
PHONE:	47701301
EMAIL:	HHS-Palm-Island@hpw.qld.gov.au
CONTACT:	Customer Service Manager
OFFICE HOURS:	Monday to Friday – 8:30am to 4:30pm
SERVICES PROVIDED:	Providing standardised tenancy management consistent with public housing standards  Maintenance numbers: 6am to 6pm weekdays – 1300 650 913 Emergencies/outside business hours – 1800 808 107 Ergon energy – 131 046

Accommodation



Klub Kuda

ADDRESS:	Base of Bamboo Creek
PHONE:	0407 060 930
EMAIL:	klubkuda@bigpond.com.au
CONTACT:	Mislam Sam
OPERATING HOURS	Monday- Friday 9am-5pm
SERVICES PROVIDED:	The main focus is servicing visiting building contractors working on the island but caters to all guests. Serviced rooms vary from single to double, and beautiful self-contained apartments. There are excellent shared facilities including a fully appointed kitchen, common lounge area with large flat-screen TV, laundry facilities and ablutions area. *Please note that you would require your own transport, as Klub Kuda is located out of town.





Palm Island Motel

ADDRESS:	Palm Island Motel is located on Mango Avenue, a short walk from the town centre and the ferry terminal and approximately 5km from the airport.
CONTACT:	Lynore Sansbury – Motel Manager
PHONE:	47700243 M: 0458 789 566
EMAIL:	reservations@palmcouncil.qld.gov.au
OPERATING HOURS	Monday- Friday 9am-5pm
SERVICES PROVIDED:	The Palm Island Motel is owned and operated by the Palm Island Shire Council. Accommodation includes two bedroom fully self-contained units and standard rooms. Facilities include • Air conditioning, Ceiling fans, Full kitchen, Refrigerator - Bar size Shared guest kitchen, Shower, Tea / Coffee making and TV. If your arrival is expected to be outside of Council hours including on the weekend, please phone 0458 789 566 to arrange a key.

Ferry & Barge Services



Palm Island Barge Company

ADDRESS:	Lot 392 Old Jetty Road, Lucinda 387 Bayswater Road, Garbutt
PHONE:	4777 8282
EMAIL:	shipping@palmbarge.com.au
OPERATING HOURS:	<i>Monday to Friday</i> Loading Lucinda: 6.30 am Arrive Palm Is: 10.30 am Loading Palm Is: 11.00am Arrive Lucinda: 3.00pm
SERVICES PROVIDED:	WEEKDAY BARGE SERVICE FROM LUCINDA TO PALM ISLAND and RETURN Townsville Depot Accept freight Mon -Fri 8.00am- 2.30pm





SEALINK Queensland

ADDRESS:	Breakwater Terminal Sir Leslie Thiess Drive, Townsville QLD
PH:	4726 0800
EMAIL:	infoqld@sealink.com.au
CONTACT:	Cadal Squire – Marine Operations Manager
OPERATING TIMES:	https://www.sealink.com.au/palm-island/ferry-information/timetable/

SERVICES PROVIDED:

Ferry services from Townsville to Palm Island and return each Monday, Wednesday, Thursday, Friday, Saturday and Sunday. Ferry and charter services for the Palm Island community including support for local community events.

This service takes approximately 1 hour and 45 minutes of travel time each way.

We offer standard tickets, multi-trip tickets, and group rates. To see the full list of ticket options and prices, please visit our [ferry fares page](#).

Please ensure you arrive at least 30 minutes prior to boarding to ensure sufficient time to purchase ticket

The Palm Island Timetable recording is updated every Sunday or when the schedule has changed.

Please call 47260800 and press 2 to hear the latest timetable information.

Circumstances beyond our control may cause alterations to departure times without notice.



Air Service



Hinterland Aviation

ADDRESS:	Townsville Base - Cnr Viscount Drive & Gypsy Moth Court, Garbutt Palm Island Base – Beach Road, Palm Island
PHONE:	4759 3777 – TOWNSVILLE BASE 4770 1224 – PALM ISLAND BASE 1300 FLY HAV / 1300 359 428
EMAIL:	info@flyhav.com
WEBSITE:	www.hinterlandaviation.com.au
CONTACT:	Dean Vincent (Base Manager)
OPERATING HOURS:	6:00am - 5:00pm Monday – Friday (Townsville) 7:30am – 4:30pm Monday – Friday (Palm Island)

Hinterland Aviation provides scheduled RPT flights, transporting both passengers and freight, between Townsville and Palm Island 5 days a week.



Fuel Stations



Palm Service Station

ADDRESS:	Beach Road, Palm Island
PHONE:	47701850
SERVICES PROVIDED:	Diesel, Unleaded Fuel, engine oil Hot pies, sausage rolls EFTPOS Machine on Site



Palm Island
COMMUNITY COMPANY

PICC Fuel Station

ADDRESS:	Lot 431 Farm Road, Palm Island
PHONE:	4791 4017

We are the only 24 hour 7 day a week fuel available on Palm Island.

Pricing is reviewed regularly, to ensure that we provide the cheapest fuel on Palm Island.

Takes card only.

Retail



Australia Post	
ADDRESS:	Palm Island Barge Depot Beach Road, Palm Island QLD
OPERATING HOURS	Monday: 9:00am - 12:00pm Tuesday: 8:00am - 3:00pm Wednesday: 8:00am - 3:00pm Thursday: 8:00am - 3:00pm Friday: 8:00am - 3:00pm Saturday & Sunday - Closed *This Post Office closes for lunch Tue – Fri: 12:00pm - 1:00pm
SERVICES PROVIDED:	Community Postal Agents (CPA’s) provide over the counter delivery services in rural and remote areas of Australia.





Coolgaree Bay Sports Bar & Bistro

ADDRESS:	107 Beach Road, Palm Island
CONTACT:	Vern & Janelle Daisy - Bar & Takeaway Window Telstan & Meehlin Sibley – Bistro
OPERATING HOURS:	<u>Bar and Takeaway Window</u> Monday to Thursday 5pm - 9pm Friday to Saturday 5pm - 10pm The Bar & Takeaway window is open as per OLGR trading hours.

Situated on beautiful Palm Island, Coolgaree Bay Sports Bar & Bistro is located on absolute beach frontage with amazing views of the coral sea and neighbouring islands. Look around our site or even drop in for a cool refreshing beverage and a bite to eat.





Palm Island

COMMUNITY COMPANY

PICC Community Coffee Shop and Variety Store

ADDRESS:	Sibley Lane, Palm Island
CONTACT:	47701677
OPERATING HOURS:	9am to 4.30pm Monday to Thursday 9am to 4pm Friday

SERVICE PROVIDED:

The PICC Community Coffee Shop and Variety Store provides Palm Islanders with the option to purchase a wide range of products on Palm Island. Our product range includes food and coffee, clothing, household goods, phones, televisions, electronics and a whole lot more. If we don't have what you're looking for, let us know – we may be able to order it in for you. The shop is staffed by local residents, and all money raised is put back into local employment.

So come down and grab a coffee, cake or sandwich – and browse our products. We love to hear from community about what you want stocked in your community shop.





Palm Island

COMMUNITY COMPANY

Program Services

CONTACT:	47914017
OPERATING HOURS:	Monday-Friday, 8.30am-4pm
SERVICE PROVIDED: Program Services is a labour hire arm of our Social Enterprises. Like all of our Social Enterprises, this is a self-funded activities, developed to provide employment and service options on Palm Island. Our Program Services can assist with labour for a range of activities, including: • Transport • Cleaning • Yard Maintenance & Clean-Ups • Events and Projects • Purchasing, Warehousing & Logistic We assist individuals and organisations with their labour hire needs. If you have something you need done – and want to use local Palm Islanders for the job – contact our team about how we can assist.	

Catering Services

CONTACT:	47914017
OPERATING HOURS:	Monday-Friday, 8.30am-4pm



CATERING



Palm Island
COMMUNITY COMPANY

Palm Automotive

ADDRESS:	Lot 431, Farm Rd, Palm Island
PHONE:	0499 984 241
OPENING HOURS:	Monday-Friday, 8.30am-5pm

SERVICES PROVIDED:

We are the only mechanic workshop open to the general community on Palm Island. Available to the residents on Palm Island.

We provide a range of services, including:

- Brakes
- Maintenance & Repairs
- Suspension & Shock Absorbers
- Windscreens
- Tyres and Wheels
- Car Detailing

If you have any questions, call or come down and see us.

We offer payment plans on request





Bwgc Colman Supermarket

ADDRESS:	Palm Island Mall, 67 Beach Road, Palm Island
PHONE:	47914700
EMAIL:	palmisland@ceqlld.org.au
CONTACT:	Diane Harvey (Store Manager) Ray Harvey, Pamela Johnson-Barry, Ilikena Dabea (Assistant Store Managers)
STORE TRADING HOURS:	Mon- Thurs 8.30am – 6pm Friday – 8 am – 5pm Saturday- 9 am – 2.30pm Sunday 9 am – 1 pm

Palm Island Store provides the community a local place to purchase groceries, fresh fruit & vegetables, meat and poultry, cold drinks, general merchandise, electrical appliances, furniture, mattresses and bedding, camping gear and gas.

The Supermarket is proudly a division of Community Enterprise Queensland (CEQ) - a not-for-profit organisation responsible for providing healthy food options and essential services in some of the most remote communities in Queensland.



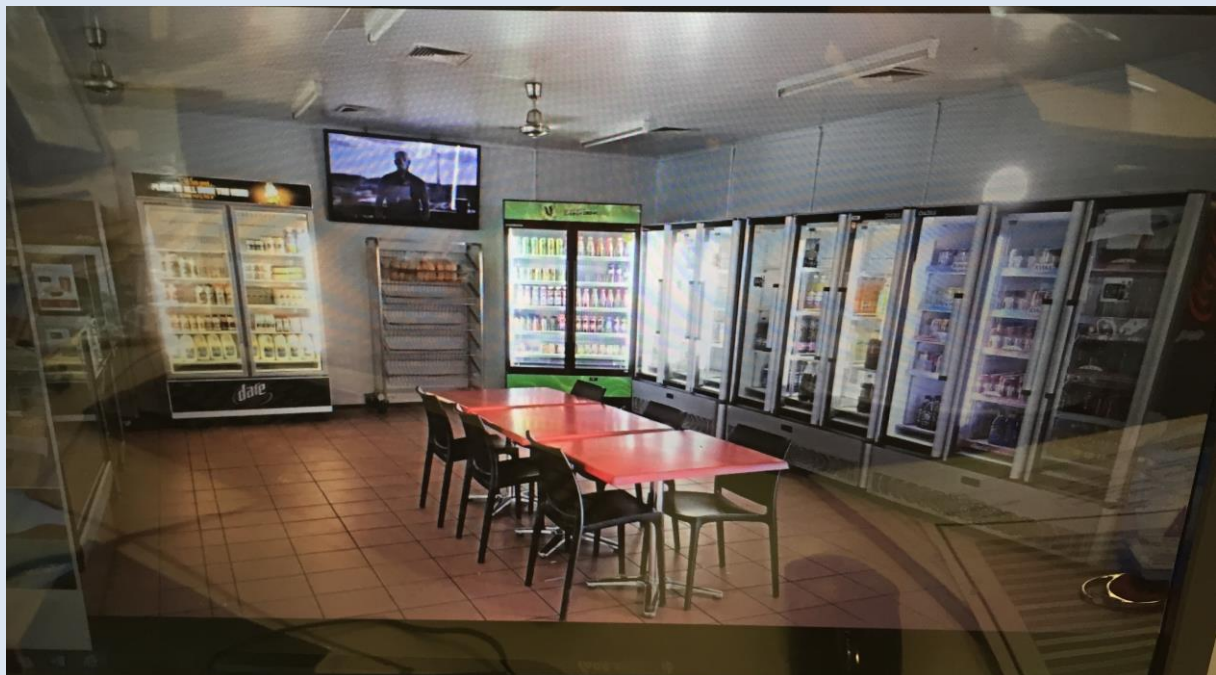


Palm Island Fish Shop

ADDRESS:	Behind the Retail Store
PHONE:	47701190
CONTACT:	David & Corrina Geia (Owner/Managers)
OPERATING HOURS:	Monday-Tuesday (7am – 5pm) Wednesday – Friday (7am-9pm) Saturday – Sunday (7am-4pm)

SERVICES PROVIDED:

Great range of freshly cooked take-away foods including great locally caught fish and chips, burgers, roast packs and hot chicken, as well as cold drinks. Catering for meetings and events.



Emergency Services



Queensland Ambulance Service

ADDRESS:	479 Wallaby Point Road, Palm Island QLD 4816
CONTACT:	(Officer in Charge) 47525601 Emergency: 000 Email: QAS.PalmIsland.OIC@ambulance.qld.gov.au
SERVICES PROVIDED:	Provides a quality service every time, excellence in patient care and primary health care.



Palm Island Rural Fire Brigade

ADDRESS:	479 Wallaby Point Road, Palm Island QLD 4816
OPERATING HOURS	24 hour on call response service
SERVICES PROVIDED:	Provides a voluntary emergency response to fire within community.



Queensland Police Service

ADDRESS:	Main Street, Palm Island
PHONE:	131 444
EMAIL:	Tamblyn.DarrenW@police.qld.gov.au
CONTACT:	Darren Tamblyn (AOIC)
OPERATING HOURS:	Front counter: 8 am to 4 pm Monday to Friday
SERVICES PROVIDED:	? State law enforcement ? Transport and Main Roads registration and drivers licenses (including proof of identity cards) ? SPER payments ? Weapons licensing ? Criminal history applications



State Emergency Service

ADDRESS:	Emergency Service Building State Emergency Service, Queensland Ambulance Service, Rural Fire Service Queensland all operate out of 479 Wallaby Point Road, Palm Island QLD 4816
PHONE:	4770 1177
EMAIL:	SESPalmIsland.LC@dcs.qld.gov.au
SERVICES PROVIDED:	Preparation and response to emergencies and disasters.



Ergon Energy

CONTACT: Ergon energy – 131 046

OPERATING HOURS On a needs basis

SERVICES PROVIDED:

Ergon Energy is an electricity retailer to homes and businesses in regional Queensland

Queensland Government Electricity Rebate

The Queensland Government Electricity Rebate is available to all households with a card operated meter.

You'll receive your rebate payments when you recharge your orange 'linked' power card in July, October, January and April of each year.

For more information visit [Queensland Government energy concessions](#) or call us on [13 10 46](#).



Legal Aid & Justice



Aboriginal & Torres Strait Islander
Legal Service (Qld) Ltd

Aboriginal & Torres Strait Islander Legal Aid Services

ADDRESS:	Main Street, Palm Island
PHONE:	4770 1222
OPERATING HOURS	Monday – Friday (8.30am – 4.30pm)
SERVICES PROVIDED:	ATSILS provides and representation and advice on criminal, family, civil law, advice and referral assistance in legal and sentence management related to prison.

Office Locations





First Nations Womens Legal Services Qld Inc (FNWLSQ)

PHONE:	1800 082 600 or 47216007
CONTACT:	palm@atsiwlqnq.com.au
ADDRESS:	First Floor, Palm Island Council Administration Building Main Street, Palm Island
OPERATING HOURS	Monday to Friday 9am-1pm

SERVICE PROVIDED:

The core work of FNWLSQ is legal advice, casework including court representation, community legal education and outreach clinics and CLE workshops for Aboriginal and Torres Strait Islander women in Townsville and in rural and remote areas of North Queensland.

The FNWLSQ provides the following services:

- Face to face appointments and phone advice : Phone: 07 4721 6007 or Toll-free 1800 082 600 to speak to a solicitor for phone advice or to arrange a face to face appointment
- Continuing representation (casework) for Aboriginal and Torres Strait Islander women in legal matters (including court representation)
- Referrals to other legal services where FNWLSQ is unable to provide a legal service
- Assistance to Aboriginal and Torres Strait Islander women to access support services



MURRI WATCH

Aboriginal and Torres Strait Islanders Corporation

Murri Watch

ADDRESS:	Located at PCYC Palm Island
CONTACT:	M: 0448402894 TSV Phone: 47723806 Mobile: 0423611606
OFFICE HOURS:	Monday to Wednesday – 10am to 5.30pm Thursday to Sunday – 12pm to 5pm Oncall afterhours
SERVICES PROVIDED:	Murri Watch Cell Visitors program aims to stop deaths in custody and reduce the risk of self-harming of Aboriginal and Torres Strait Islander people who are detained in Watch Houses. The program operates in Brisbane, Richlands, Ipswich, Beenleigh, Pine Rivers, Redcliffe, Caboolture, Mackay, Townsville and Palm Island. Murri Watch Cell Visitors respond to referrals and calls from families, the community, Watch Houses, police cells and other organisations regarding concerns about people in Watch House custody; offer company, support and assistance; help to prevent suicide and self-injury of persons in custody; liaise with families and friends; and provide information and referral/s to support services to persons in custody.



Palm Island Community Justice Group

ADDRESS:	Palm Island Court House
PHONE:	4791 4001
EMAIL:	dgeia@picc.com.au
CONTACT:	Deniece Geia - Coordinator
MEETING DATES:	Monday to Friday 8.30am to 3.30pm
SERVICES PROVIDED:	The Community Justice Group (CJG) program develops strategies within the community for dealing with justice-related issues aimed at decreasing Aboriginal and Torres Strait Islanders' contact with the justice system. The CJG supports Aboriginal and Torres Strait Islander victims and offenders at all stages of the legal process including the provision of sentencing submissions to court, attendance at court, and visits to prisons and detention centers. It is a valued resource on the Island and provides a platform for the Palm Island Aboriginal Shire Council and other relevant agencies to consult on law and order matters. The CJG Coordinator plays a significant role in networking with these agencies to ensure that justice-related issues impacting on the Palm Island community are addressed collectively with a focus on the development of intervention programs. Operating since 2008, the Palm Island Community Company is the auspice agency providing guidance and support to the CJG. The program is directed by the members of the CJG, a significant number of who are Palm Island Elders who meet monthly



Queensland Corrective Services

Palm Island Community Corrections

ADDRESS:	Main Street Palm Island.
PHONE:	44454501 (PALM ISLAND OFFICE) OR 44305100 (TSV OFFICE)
EMAIL:	TownsvilleP&PAdmin@Corrections.qld.gov.au
CONTACT:	Rosita Rolski – Probation Services Officer Samantha Taylor-Hunt - District Manager
OFFICE HOURS:	Monday to Friday 8.30am – 4pm
SERVICES PROVIDED:	Supervision of people subject to community-based orders at the direction of the court or the Queensland Parole Board such as Community service, Probation and Parole Orders.



VICTIMASSISTQUEENSLAND

Victim Assist Queensland

POSTAL ADDRESS: PO Box 1704, Thuringowa Central QLD 4817

PHONE: 44178143

CONTACT: Babette Doherty – Regional Coordinator

EMAIL: Babette.doherty@justice.qld.gov.au

OPERATING HOURS: Outreach to Palm Island

SERVICES PROVIDED:

Victim Assist Queensland provides information and advice for victims of crime including information about support services, victims' rights, and financial assistance.

Victim Assist Queensland focuses on victim recovery by paying for or reimbursing the costs of goods and services that a victim requires to help them recover from the physical and psychological effects of a crime. Victim Assist Queensland aims to provide a tailored, needs-based response, focusing on financial assistance and support for victims rather than just criminal compensation.

Information and Referral Service

-Victims LinkUp

Victims Assist provides a central information and referral service for victims of crime. The information service assists victims by:

- connecting victims with a free counselling service
- assisting with the completion of a financial assistance application
- assisting with the completion of a victim impact statement
- helping victims understand rights
- arranging a referral for court support.

Victims Assist provides a phone service during business hours (8.30am to 5pm Monday to Friday) and a website for victims of crime to access 24 hours a day.



For eligibility and further information,
please contact Victim Assist on

1300 546 587

or visit
www.qld.gov.au/victims



Queensland Government

Youth Justice (Townsville South Youth Justice Service Centre) Department of Youth Justice and Victim Support	
ADDRESS:	Lot 72 Main Street, Palm Island Townsville Office -187 Stanley Street, Townsville City
PHONE:	47966299 Youth Justice After Hours • 1300 243 066 – for young people regarding urgent matters outside of Youth Justice Service Centre operating hours • 1300 343 299 – for stakeholders regarding urgent client matters • 1300 456 033 – for police
CONTACT:	Corinne Moore – Manager Corinne.Moore@youthjustice.qld.gov.au Management Team NQR_TSYJSC_MgmtTeam@cyjma.qld.gov.au
OPERATING HOURS:	8.30am to 5pm Monday to Friday Youth Justice have staff on Palm Island Monday through Friday each week. The Palm Island office is usually manned between 9.30am to 2.30pm on these days. Staff may be working with young people and families in the community or at court so if the office is unattended, please call 4796 6299 to arrange an appointment
SERVICES PROVIDED:	Youth Justice work with young people involved with the youth justice system aged 10-18 years who are subject to restorative justice processes, conditional bail programs or supervised community orders, including probation and community service. Youth Justice supports and supervises young people to complete their court orders, address behaviours contributing to their offending, and connect them with community supports.

Local, State & Federal Government Agencies



Palm Island Aboriginal Shire Council (PIASC)

ADDRESS:	1 Main Street, Palm Island
PHONE:	47700200
EMAIL:	reception@palmcouncil.qld.gov.au
CEO:	Emma Bradbury – Chief Executive Officer Emma.Bradbury@palmcouncil.qld.gov.au
WEBSITE:	www.palmcouncil.qld.gov.au
OPERATING HOURS	MONDAY - FRIDAY 8:30AM - 5:00PM
SERVICES PROVIDED:	The local authority that focuses on town planning, shire Council core business that looks after the Infrastructure, Building codes and logistics of the island as well as animal control, parks and gardens and community services.



Palm Island Voice



Weekly Newsletter (every Monday) for the Palm Island Aboriginal Shire Council

Advertising Artwork Specs & Prices (+GST, not inclusive of agency fees): Full A4 page 287x200mm each, HxW - \$500;
 Half A4 page landscape: 144x100, WxH - \$400; Quarter A4 Page Portrait: 78x50, HxW - \$300

Contact: Christine Howes (Editor) on 0419 656 277 or chowes@hotmail.net.au

**You can follow the Palm Island Voice on Facebook
 and/or access it online at: <http://www.chowes.com.au>**




**ELECTED
COUNCIL
MEMBERS:**

Cr Alfred Lacey – Mayor



Portfolio - Health, Housing, Liveability, Infrastructure, Governance

Cr Mersane Oui

Deputy Mayor



Portfolio - Health, Housing, Education
Youth and Women

Cr Germaine Bulsey

Councillor



Portfolio - Education, and Land,
Arts and Culture

Cr Ebanese Oui

Councillor



Portfolio - Sport and Environment

Cr Telstan Sibley

Councillor



Portfolio - Employment and
Business, Tourism, and Sport



National Indigenous Australians Agency (NIAA)

ADDRESS:	Level 4, 235 Stanley Street Townsville
WEBSITE:	www.niaa.gov.au
CONTACT:	Guyai Dorrick (Adviser) P: 4722 5817 Guyai.dorrick@official.niaa.gov.au Dale Gertz (Senior Advisor) P: 47225806 M: 0412034848 E: Dale.gertz@official.niaa.gov.au Toll Free Number: 1800 079 098
OPERATING HOURS	Monday – Friday 8.30am -5pm
SERVICES PROVIDED:	The National Indigenous Australians Agency is committed to improving the lives of all Aboriginal and Torres Strait Islander people. We work to influence policy across the entire Australian Government and liaise closely with State and Territory Governments to ensure that Indigenous programmes and services are aiming for united objectives. The department provides funding across a number of key priorities including Children and Schooling, Economic Development and Employment, Safety and Wellbeing, Cultural and Capability and Remote Australia Strategies.



Queensland Government

Department of Women, Aboriginal & Torres Strait Islander Partnerships & Multiculturalism

Remote Service Delivery (RSD)

ADDRESS:	Townsville - Level 4/ Cnr Walker & Stanley Streets Palm Island – Office based in the Housing Service Centre 72 Main St, Palm Island
PHONE:	(07) 47967 870
WEBSITE:	https://dwatsipm.govnet.qld.gov.au/
CONTACT:	Eddie Hollingsworth (RSD Manager) P: 47967871 M: 0477 398 224 E: Eddie.Hollingsworth@dwatsipm.qld.gov.au VACANT (Senior Project Officer) M: 0460 867 226
OPERATING HOURS	Monday – Friday 9am-5pm
SERVICES PROVIDED:	WATSIPM provides whole-of-government leadership in policy, coordination and monitoring, and the delivery of services to Aboriginal and Torres Strait Islander Queenslanders

**DELIVERING
FOR QUEENSLAND**



**Queensland
Government**



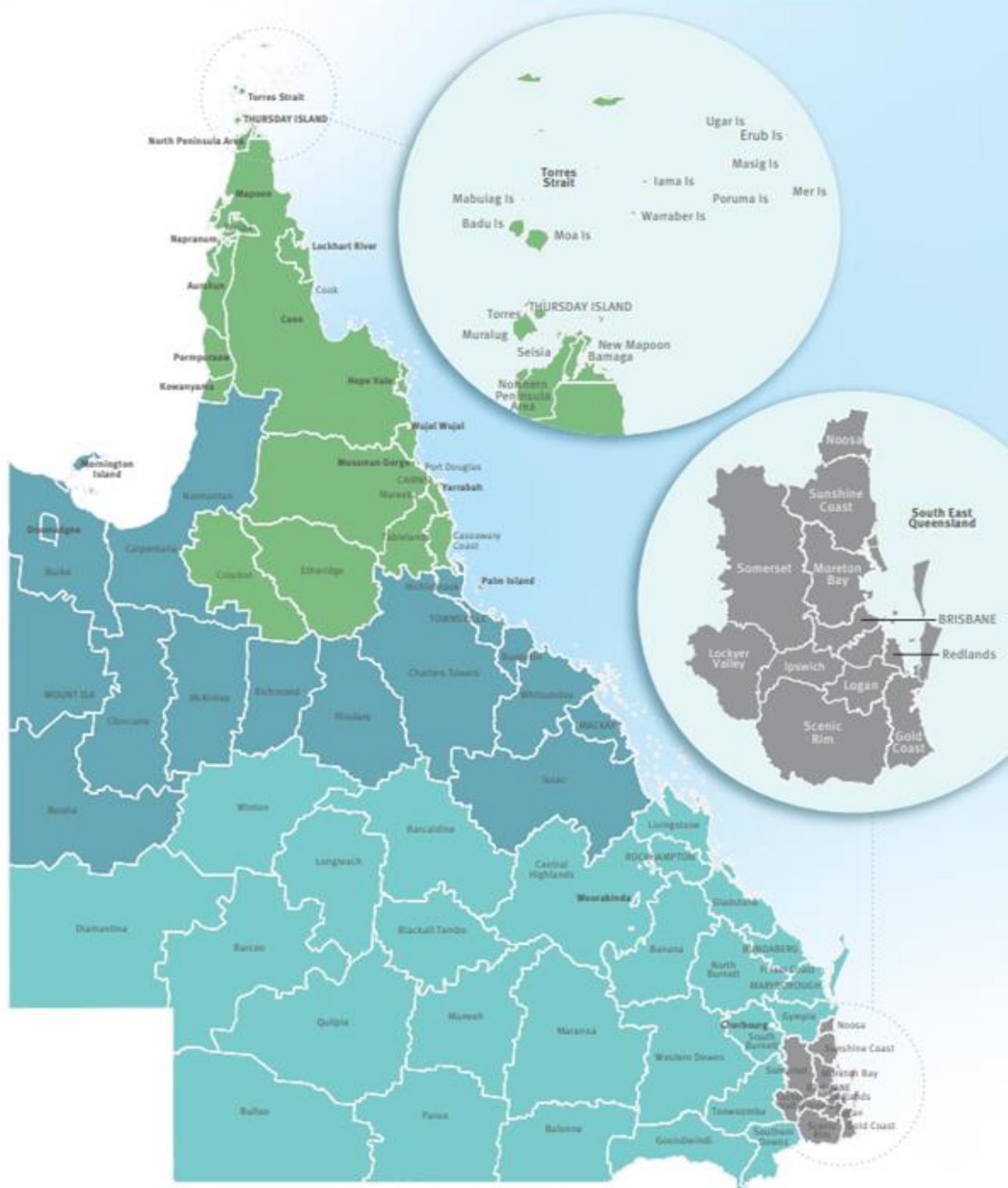
Queensland Government

Department of Women, Aboriginal & Torres Strait Islander Partnerships and Multiculturalism

Remote Indigenous Land Infrastructure Programs Office (RILIPO)

ADDRESS:	Based in WATSIPM Cairns Service Centre Level 9, Cairns Corporate Tower, 15 Lake Street, Cairns Qld 4870
PHONE:	42525129
EMAIL:	rilipo@dwatsipm.qld.gov.au
SERVICES PROVIDED:	The Remote Indigenous Land and Infrastructure Program Office (RILIPO) facilitates development across 16 remote and discrete Indigenous Local Government areas, as well as the communities of Thursday Island, Horn Island, Coen, Mossman Gorge and Mona Mona in Queensland. This includes the following programs in communities: • Native Title compliance including Indigenous Land Use Agreements • environmental precinct planning • Cadastral survey • master planning • economic precinct planning • town planning (including land use planning schemes and development applications) • infrastructure planning • infrastructure investment coordination • tenure resolution including reserve divestment.

Aboriginal and Torres Strait Islander Partnerships
regional boundaries and remote and discrete communities



Legend

Remote and discrete communities (**bold**)
Major city centres (capitalised)

Regional boundaries

- Far North Queensland
- North Queensland
- Central South West
- South East Queensland

Housing Maintenance



QBuild

ADDRESS:	Qbuild Depot - Butler Bay Rd, Palm Island, QLD, 4817
PHONE:	4770 1426
EMAIL:	Samuel.KEAST@hpw.qld.gov.au
CONTACT:	Samuel Keast (Foreperson)
OPERATING HOURS:	7.00am – 5.00pm
SERVICES PROVIDED:	Qbuild is the leading provider of construction and strategic building maintenance services throughout Queensland to government agencies.



housing.qld.gov.au

Cultural Information



Bwgcolman Indigenous Knowledge Centre (IKC)

ADDRESS:	Palm Island Aboriginal Shire Council
PHONE:	47701177
CONTACT:	Regina James
OPERATING HOURS	Monday – Friday 8am – 5pm
WEBSITE:	www.ikc.org.au
SERVICES PROVIDED:	Bwgcolman Indigenous Knowledge Centre has been operating since 2010 as a local Community Library and where we gather and store some of our Local History. Our mission statement is that we will collect, preserve, promote, maintain and share contemporary and historical resources through: 1. Improving library service to the Palm Island Community 2. Respecting elders, lore and the diverse groups that make up the current population of Palm Island 3. Present workshop, exhibition and activities at Palm Island Indigenous Knowledge Centre to educate and enhance the library experience 4. To acquire and digitally duplicate Palm Island material from information institutions for the community to view 5. To share information with the community and outside networks 6. Create a more meaningful library accession and description process to house resources for the future 7. Deliver Digital Information to community Members 8. School Holiday Programs & activities (Deadly Digital & First 5 Forever Program)



MinggaMingga Land & Sea Rangers

ADDRESS:	Rangers Station, 49A Beach Road, Palm Island
PHONE:	0475582520
CONTACT:	Richard Cassady
EMAIL:	rangers@manbarra.com.au

SERVICES PROVIDED:

The MinggaMingga Land and Sea rangers look after land and sea country surrounding the Palm group of islands including Great Palm and Orpheus islands, within the Great Barrier Reef World Heritage Area.

Their priorities include:

- cultural heritage management including repatriation of ancestral remains, and recording of traditional knowledge and cultural heritage assets, cultural materials, knowledge and healing places
- fire management, habitat protection, restoration & rehabilitation
- monitoring natural habitats (freshwater, island and marine), undertaking baseline assessments of plants (including bush foods and medicines) and animals;
- monitoring of weeds and rehabilitating native vegetation
- establishing a research and reef eco hub, with focus on reef, seagrass, turtle and dugong, hunting/fishing management, climate change and adaptation
- monitoring hunting and fishing compliance and responding to reported issues.



2026

JANUARY

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